Charlotte Davis McGhee

Charlotte Davis McGhee, Vice President for Advancement Services, joined Grenzebach Glier and Associates (GG+A) in 1994. Charlotte has more than 42 years of experience in fundraising systems and support services in both academic and business environments.

She has a special expertise in the management of gift and pledge processing; database management; system support for prospect management; providing an effective bridge between financial and technical departments and end users in the analysis of business processes in support of fundraising programs; in the definition of computer system requirements and system implementation; and in the management of the interfaces between fundraising and accounting operations. Her extensive managerial experience includes staff training and supervision.

Prior to joining GG+A, Charlotte was Director of Magazine Systems at Reed Publishing, now Reed Elsevier. From 1983 to 1994, she was responsible for system business analysis, design specification, testing, installation, and training. In addition to developing EDP business plans and budgets, Charlotte developed and supervised staff that provided information technology services for all 140 publications and business divisions, including corporate accounting. Her management systems innovations include an executive information system for modeling and forecasting, an international direct mail system for Reed PLC, and numerous marketing, billing, and production systems.

From 1981 to 1983, Charlotte served as Director of Management Information Systems at Brandeis University, where she established the MIS Department and introduced office automation to the campus. Charlotte supervised the design and implementation of systems for the financial and development divisions, created a new chart of accounts, resolved conflicting demands on an institution-wide basis, and established procedures for decentralizing data entry and database management. Charlotte designed an accounting system to meet management decision and reporting needs, and implemented a system to assist the University's loan portfolio management. In addition, she designed a fundraising, marketing, and accounts receivable system that improved transaction processing productivity by more than 300 percent.

At Radcliffe College from 1973 through 1981, Charlotte held two positions. As Assistant Administrative Dean, Charlotte introduced computers to the College, managed the computer facility, selected and installed equipment, and trained and supervised the business computing and accounting staff. She implemented a fundraising, alumni relations, and accounts receivable system that has been adopted by more than 60 major universities and colleges since 1976. Charlotte introduced cost analysis and control systems as well as budget preparation and monitoring procedures that resulted in cost savings for the College. Moreover, Charlotte implemented cash flow management procedures that enabled investment managers to optimize earnings. She also monitored compliance on all grants and contracts. As Director of Development at Radcliffe, Charlotte established an office for government, corporation, and foundation fundraising.

Charlotte received her bachelor's degree from Chatham College and a master's degree from the University of Pittsburgh. She has completed additional training at the Harvard Business School Executive Education Program and Coopers and Lybrand (now Pricewaterhouse Coopers). She served as Project Director at the Robert Taft Institute of Government and was a Fellow of the American Association of University Women. During her tenure with GG+A, Charlotte has provided counsel to the following client institutions:

International Clients

University of Aberdeen Liverpool Johns Moores University London Health Sciences Foundation Ben-Gurion University of Negev

London School of Economics **Bristol University**

Cambridge University McGill University

City University London McGill University Health Care Foundation

Montreal Children's Hospital **Durham University**

Edinburgh Napier University Oxford University

Glasgow Caledonian University University of Queensland

INSEAD Royal Scottish Academy of Music and Drama

Ivey Business School, Western University Royal Scottish National Orchestra

King's College Cambridge Sydney Opera House University of Leeds University of Warwick

Education

Albright College Dana Hall School

University of the Arts **Eastern Washington University** Babson College Emporia State University

Ball State University Erikson Institute

Birmingham University Georgetown University

Bowling Green University Graduate Theological Union Bridgewater State College **Harvard University**

Brigham Young University University of Hawaii

Bryant University University of Houston California University of Pennsylvania *Indiana State University* University of California, Davis **Iowa State University**

University of California, Los Angeles Johns Hopkins Institutions University of California, Riverside **Kansas State University**

University of California, San Diego Kennedy School of Government

University of California, San Francisco **Kent State University** California State, Chico The Madeira School

University of Maryland Medical System Foundation California State, Fresno

California State, San Bernardino **Marymount University** Cal Poly Pomona University of Miami

Carnegie Mellon University University of Michigan Clarkson University Middle Tennessee State University

Clemson University Milwaukee School of Engineering University of Colorado University of Minnesota Institute of Technology

Columbia University University of Missouri

Connecticut State University System University of Missouri - Kansas City Mount St. Mary's College

National Academy of Sciences, National Academy

of Engineering, Institute of Medicine

University of North Carolina - Greensboro

Northern Michigan University

Northeastern University

Oklahoma State University Foundation

The Ohio State University

Paul Smith's College

University of Pennsylvania

The Pennsylvania State University

University of Pittsburgh

Radcliffe College

Rhode Island School of Design

Ripon College

University of Rochester

Saint Joseph's University

Scripps Institution of Oceanography

Seton Hall University

Healthcare

Association of American Medical Colleges

Children's Hospital, Los Angeles Children's Hospital of Philadelphia

City of Hope

Harvard Medical School Hebrew SeniorLife **Hoag Foundation**

Los Angeles Orthopaedic Hospital Loyola University Medical Center

Ann & Robert H. Lurie Children's Hospital

of Chicago

Mayo Clinic

Arts & Culture

Carnegie Museums of Pittsburgh

The Clark Art Institute Denver Botanic Gardens Indianapolis Museum of Art

The Jewish Museum

KCET

Lincoln Park Zoo

Sidwell Friends School

University of South Dakota

University of South Florida

Southern Illinois University at Carbondale

Stanford University

State University of New York at Stony Brook

Summit Country Day School

Sweet Briar College

Thomas Jefferson University

University of Toledo **Utah State University** Villanova University

University of Washington Western Illinois University

The Wharton School, University of Pennsylvania

College of William and Mary

University of Wyoming

Yale University

Memorial Sloan Kettering Cancer Center

The Mount Sinai Medical Center

National Jewish Medical and Research

Foundation

Lucile Packard Foundation for Children's Health New York Eye and Ear Infirmary of Mount Sinai

Partners Healthcare System, Inc.

Penn State Milton S. Hershey Medical Center

Rush University Medical Center

The University of Texas Medical Branch at

Galvesto

Missouri Botanical Garden **New World Symphony** Peabody Essex Museum

Philadelphia Museum of Art

Philadelphia Orchestra

San Francisco Museum of Modern Art

San Francisco Symphony

Voluntary Sector

American Association of University Women Boys & Girls Clubs of America Combined Jewish Philanthropies of **Greater Boston** Lutheran Social Services of Illinois Mercy Corps The Pew Charitable Trusts